

2020-2022

MEDICAL COUNCIL OF NSW

Strategic Plan

Our Vision

To be a leading medical regulator that anticipates and responds effectively to risk in a changing healthcare landscape.

What we do

Our role is to protect the public by regulating medical practitioners and students in New South Wales. Decisions are made by Council delegates including community representatives and members of the medical profession.

Our Values

INTEGRITY

We are honest and, when we can, share what we see. We listen to our partners but remain independent

EXCELLENCE

We are a learning organisation committed to improving how we work

COLLABORATION

We have an integrated and constructive approach to engaging with our regulatory partners and stakeholders

FAIRNESS

We respect people and treat them without prejudice

TRANSPARENCY

We are open and accountable for our actions

Outcomes

Consistently make timely and appropriate decisions about doctors who are the subject of complaints and/or being monitored

Strategies

- Develop a holistic view of the medical practitioner, including their professional environment.
- Ensure decision-making is based on systematic risk assessment in consultation with our regulatory partners.
- Apply an evidence-based approach to all Council decision-making.

Build and maintain confidence in the community and NSW medical practitioners in our decision-making

Strategies

- Engage with stakeholders to seek their views on how they think we are doing and how we can do better.
- Refine and standardise Council processes to improve reliability and timeliness in resolving and managing complaints and monitoring practitioner compliance.
- Ensure Council is appropriately resourced to attract high-quality decision-makers, including a diverse range of medical professionals and community representatives.

Improve medical regulation in NSW through research and data-based evidence

Strategies

- Use data for Council business and research projects, and anticipate and respond effectively to trends to mitigate risk.
- Share data and insights with regulatory partners and other collaborators in order to support safe medical practice in NSW.
- Through the Council's Research Committee fund targeted and innovative research to increase our regulatory evidence base.

Strengthen collaboration with our regulatory partners and stakeholders

Strategies

- Increase stakeholders and engagement with the Council by improving access to resources via the website and identifying communication channels preferred by the medical profession.
- Build relationships and work collaboratively with medical colleges and other medical professional organisations to promote an increased awareness of the Medical Council's role.
- Establish clear roles and expectations of the functions and inter-relationships of the Council with the Health Care Complaints Commission (HCCC) and the Health Professional Councils Authority (HPCA).