

2023

MEDICAL COUNCIL OF NSW IMPROVEMENT PLAN

Our Vision

To be a leading medical regulator that anticipates and responds effectively to risk in a changing healthcare landscape.

What we do

Our role is to protect the public by regulating medical practitioners and students in New South Wales. Decisions are made by Council delegates including community representatives and members of the medical profession.

Our Values

INTEGRITY

We are honest and, when we can, share what we see. We listen to our partners but remain independent

EXCELLENCE

We are a learning organisation committed to improving how we work

COLLABORATION

We have an integrated and constructive approach to engaging with our regulatory partners and stakeholders

FAIRNESS

We respect people and treat them without prejudice

TRANSPARENCY

We are open and accountable for our actions

Outcomes

Optimise workflows

What we achieved:

- Visibility of case allocation
- Efficiency of case management
- Management of roadblocks
- Coordinated hearing member resources to ensure throughput of hearings and assessments
- Timely management of cases

Resource enhancement

What we achieved:

- Enhanced medical advisory workforce
- Enhanced case management and monitoring resources

Committee functions

What we achieved:

- Appropriate utilisation of consent to conditions
- Matched committee outputs to complaints received

Automation of actions

What we achieved:

- Streamlining the letter of no objection to restore prescribing rights
- Consent to conditions streamlined

Aged Cases

What we achieved:

- Identified practitioners suitable to have conditions lifted
- Implemented processes to assist practitioners to apply to have conditions lifted